

Update on November 2, 2011: Please note that this free exchange service will end on January 31, 2012.

Notice to Customers using Walkman NWZ-S736F/S738F/S739F and VAIO VGN-TT16GN/TT17GN models

9 April 2009

Thank you for your continued interest in Sony products.

Sony has recently discovered that the cord of the headphones supplied with Walkman NWZ-S736F/S738F/S739F and VAIO VGN-TT16GN/TT17GN may harden or break, depending on the usage.

For customers with headphones supplied with the above mentioned Walkman and VAIO models, which are displaying the above symptom, please contact the following Sony service centres. Sony will exchange the headphones free of charge.

Hong Kong: (852) 2389-3202

Macau: 080-0039

[Applicable Models]

- Walkman - NWZ-S736F/S738F/S739F
- VAIO - VGN-TT16GN/TT17GN

[How to Confirm the Model Number]

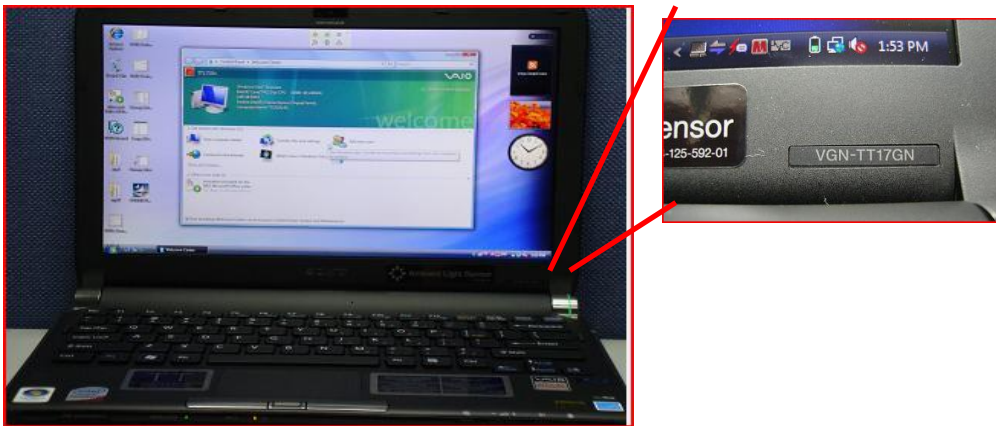
For Walkman NWZ-S736F/S738F/S739F:

Please check the model number indicated on the rear side of the unit.



For VAIO VGN-TT16GN/TT17GN:

Please check the model number indicated on the bottom right hand corner of the LCD screen.



We sincerely apologize for any inconvenience this may cause. Your understanding and cooperation would be much appreciated.

Sony Corporation of Hong Kong Limited